



Client frequently asked Questions and Answers

Will it work on any computer?

Yes it will. All you need is a reliable internet connection.

Do I need special software?

No you don't! That is the huge advantage of Rigtalk. As it is an on-line testing system run through a delivery platform, you don't need anything else – except of course a headset with microphone for each computer you intend to run Rigtalk on.

How is the test priced?

Rigtalk is priced per candidate and includes unlimited access to Rigtalk's four stage language testing system. There are no additional costs.

How do I buy tests?

Once you become an Approved Test Centre, you will be able to buy tests online thanks to Rigtalk's automated system.

How reliable is Rigtalk?

As long as your Internet connection is reliable, Rigtalk is reliable!

Is it difficult to understand?

Just as using any other product, there needs to be a period of familiarisation. To facilitate this we have a full Help section on the Rigtalk website as well as downloadable notes and online support.

Will every student get the same questions?

No they won't! That's a huge benefit of the Rigtalk system. We have created extensive Question Banks to ensure that students get different questions – but of comparable levels of ease/difficulty. They are chosen by the Rigtalk system at random.

Is it interactive?

Highly – students feel directly involved in the testing process as though they are being face-to-face tested, especially in the speaking section. The variety of multi-media integrated into the test also ensures maximum stimulus.